Tenable for ServiceNow® Assets
Ensuring accurate view of Cyber Exposure across all assets

Business Challenge

Security and IT teams are constantly tasked with needing real-time visibility and up to date tracking of their organizations dynamic set of assets. Those assets tracked within their Configuration Management Database are often inaccurate and misrepresented, which leads to increased Cyber Exposure.

Solution

The Tenable® for Assets integration with ServiceNow’s CMDB offers best-in-class asset management by combining the industry-leading ServiceNow CMDB with the asset discovery capabilities of Tenable. By ensuring that both platforms share information on known assets, this integrated solution provides IT and security teams a cohesive platform for continuous visibility and prioritization across the enterprise.

Value

The Tenable app for Assets provides the ability to:

• Leverage Tenable’s industry leading asset discovery to populate and enrich your CMDB
• Leverage ServiceNow IRE to match Tenable Assets to your existing CI’s
• Leverage ServiceNow IRE to create new CI’s in your CMDB
• Utilize a solution to close the knowledge gap between IT and Security teams, working from the same repository of assets
• Include Unique fields that are tracked across records
• Ensure IT and Security have the same visibility of assets

Technology Components

- Tenable.io/Tenable.sc 5.7
- Tenable Connector
- Tenable for Assets
- ServiceNow Orlando or Paris
- ServiceNow MID server (optional)

Key Benefits

- Eliminates Silos of asset knowledge
- Improve Visibility and Communication between Security and IT Teams
- Customizable CI flow between ServiceNow and Tenable
Features

- Syncing CI's from ServiceNow to Tenable
- Syncing assets from Tenable to ServiceNow CMDB
- Configure which ServiceNow CIs are sent to Tenable as assets
- All tenable unique asset attributes are available on servicenow CI's
- Provides ability for customization while maintaining upgradability

How It Works

1.a Get assets to Sync from Tenable into ServiceNow
1.b Match each asset from Tenable to an existing ServiceNow CI or create it if a match isn’t found
2.a Find all CI's matching your criteria
2.b Push all found CI's from ServiceNow to Tenable

More Information

You can get the latest Tenable apps for ServiceNow: store.servicenow.com
Installation and configuration documentation: docs.tenable.com
For support please visit: community.tenable.com

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