BUSINESS CHALLENGE

Security and IT teams are constantly tasked with needing real-time visibility and up-to-date tracking of their organizations' dynamic set of assets. Those assets tracked within their Configuration Management Database (CMDB) are often inaccurate and misrepresented, which leads to increased cyber risk.

SOLUTION

The Tenable® for Assets integration with ServiceNow’s CMDB offers best-in-class asset management by combining the industry-leading ServiceNow CMDB with the asset discovery capabilities of Tenable. By ensuring that both platforms share information on known assets, this integrated solution provides IT and security teams a cohesive platform for continuous visibility and prioritization across the enterprise.

VALUE

The Tenable App for Assets provides the ability to:

• Leverage Tenable’s industry leading asset discovery to populate and enrich your CMDB
• Leverage ServiceNow IRE to match Tenable Assets to your existing CI's
• Leverage ServiceNow IRE to create new CI's in your CMDB
• Utilize a solution to close the knowledge gap between IT and Security teams, working from the same repository of assets
• Include Unique fields that are tracked across records
• Ensure IT and Security have the same visibility of assets

TECHNOLOGY COMPONENTS

- Tenable.io or Tenable.sc 5.7
- Tenable Connector
- Tenable for Assets
- Tenable for Vulnerability Response
- ServiceNow Orlando, Paris or Quebec
- ServiceNow MID server (Optional)
- ServiceNow Domain Separation (Optional)

KEY BENEFITS

- Eliminates Silos of asset knowledge
- Improve Visibility and Communication between Security and IT Teams
- Customizable CI flow between ServiceNow and Tenable
ABOUT TENABLE
Tenable®, Inc. is the Cyber Exposure company. Over 30,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world’s first platform to see and secure any digital asset on any computing platform. Tenable customers include more than 50 percent of the Fortune 500, more than 30 percent of the Global 2000 and large government agencies. Learn more at www.tenable.com.

ABOUT SERVICENOW
ServiceNow was started in 2004 with the belief that getting simple stuff done at work can be easy, and getting complex multi-step tasks completed can be painless. From the beginning, ServiceNow envisioned a world where anyone could create powerful workflows to get enterprise work done. Today, ServiceNow’s cloud-based platform simplifies the way we work through a structured security response engine. ServiceNow Security Operations automates, predicts, digitizes, and optimizes security and vulnerability response to resolve threats quickly based on business impact. Reduce manual processes and increase efficiency across security and IT teams. ServiceNow is how work gets done. Learn more at servicenow.com.

FEATURES
With this integration, you can:

- Syncing CIs from ServiceNow to Tenable
- Syncing assets from Tenable to ServiceNow CMDB
- Configure which ServiceNow CIs are sent to Tenable as assets
- All tenable unique asset attributes are available on servicenow CIs
- Provides ability for customization while maintaining upgradability

HOW IT WORKS
1.a Get assets to Sync from Tenable into ServiceNow
1.b Match each asset from Tenable to an existing ServiceNow CI or create it if a match isn’t found
2.a Find all CI’s matching your criteria
2.b Push all found CI’s from ServiceNow to Tenable

MORE INFORMATION
You can get the latest Tenable apps for ServiceNow: store.servicenow.com
Installation and configuration documentation: docs.tenable.com
For support please visit: community.tenable.com