TENABLE FOR SERVICENOW® ASSETS
ENSURING AN ACCURATE VIEW OF EXPOSURE ACROSS ALL ASSETS

Business Challenge
Security and IT teams are constantly tasked with needing real-time visibility and up to date tracking of their organization’s dynamic set of assets. With the ability to swiftly spin up elastic cloud environments or the emergence of converged IT/OT environments, having complete visibility is more important than ever. Those assets tracked within their Configuration Management Database are often inaccurate and misrepresented, which can lead to increased risk for the organization.

Solution
The Service Graph Connector for Tenable® for Assets integration with ServiceNow’s CMDB offers best-in-class asset management by combining the industry-leading ServiceNow CMDB with the asset discovery capabilities of Tenable. By ensuring that both platforms share information on a variety of known assets, this integrated solution provides IT and security teams a cohesive platform for continuous visibility and prioritization across the enterprise.

Value
The Service Graph Connector for Tenable for Assets for provides the ability to:

• Leverage Tenable’s industry leading asset discovery to populate and enrich your CMDB
• Use ServiceNow IRE to match Tenable Assets to your existing CI’s
• Utilize ServiceNow IRE to create new CI’s in your CMDB
• Close the knowledge gap between IT and Security teams, working from the same repository of assets
• Include Unique fields that are tracked across records
• Ensure IT and Security have the same visibility of assets

Technology Components
• Service Graph Connector for Tenable for Assets
• Tenable Vulnerability Management, Tenable Security Center v5.13+, Tenable OT Security v3.13+
• Tenable Connector
• ServiceNow Utah, Tokyo, or San Diego
• ServiceNow MID server (Optional)
• ServiceNow Domain Separation (Optional)

Key Benefits
• Eliminates Silos of asset knowledge
• Improve Visibility and Communication between Security and IT Teams
• Customizable CI flow between ServiceNow and Tenable
About Tenable

Tenable® is the Exposure Management company. Approximately 43,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world’s first platform to see and secure any digital asset on any computing platform. Tenable customers include approximately 60 percent of the Fortune 500, approximately 40 percent of the Global 2000, and large government agencies. Learn more at www.tenable.com.

About ServiceNow

ServiceNow (NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make work flow. So employees and customers can be more connected, more innovative, and more agile. And we can all create the future we imagine. The world works with ServiceNowTM. For more information, visit www.servicenow.com.

Features

With this integration, you can:
- Sync CI’s from ServiceNow to Tenable
- Sync assets from Tenable to ServiceNow CMDB
- Configure which ServiceNow CIs are sent to Tenable as assets
- Make all unique Tenable asset attributes available on ServiceNow CI’s
- Gain customization while maintaining upgradability

How it works

1.a Get assets to Sync from Tenable into ServiceNow
1.b Match each asset from Tenable to an existing ServiceNow CI or create it if a match isn’t found
2.a Find all CIs matching your criteria
2.b Push all found CIs from ServiceNow to Tenable

More Information

Get the latest Tenable apps for ServiceNow here: store.servicenow.com
Installation and configuration documentation: docs.tenable.com
For support please visit: community.tenable.com